

## **CR-05 - Goals and Outcomes**

### **Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)**

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The program year 2019-20 County of Orange Consolidated Annual Performance and Evaluation Report (CAPER) reports on the County's performance and accomplishments relative to achieving its goals and objectives in the fifth year of its Five-Year 2015-2019 Consolidated Plan (CP). The CAPER describes and evaluates how Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), and Emergency Solutions Grant (ESG) funds, received from the U.S. Department of Housing and Urban Development (HUD), were expended to meet the CP five-year strategic goals for the reporting period July 1, 2019 to June 30, 2020.

Below is a summary of accomplishments made in FY 2019-20:

#### **CDBG Funds:-**

- A total of (15) public facilities & improvements projects were underway in FY 2019-20, of those, (9) were completed including extended project from FY 2018-19 and (5) are still underway and (2) were cancelled. These projects included ADA accessibility improvements, alleys, curbs/gutters, sidewalks, recreational facilities, senior center and community center(s). A total of \$1,180,325 was expended for these projects in this program year.
- (13)- housing rehabilitations projects were underway, of those, (8) were completed including extended projects from FY 2018-19 and (5) are still underway. The (8) were completed expending a total \$337,006 in this project year.
- A total of (2) economic development were underway in FY 2019-20, of those, (1) was cancelled, (1) was completed that was extended from the previous year and (1) is underway. A total of \$78,012 was expended in this project year.
- A total of seven (7) public service projects were undertaken and completed in program year 2019-20. Public services included senior services, health/ mental health services, employment and educational services, homeless shelters and programs, childcare services and youth services. A total of \$487,186 was expended.
- One (1) project, administration was undertaken to affirmatively further fair housing; a total of \$52,000 was expended.

The County of Orange administers the HOME Program throughout the unincorporated areas of the County, in Urban County Participating Cities, and in entitlement cities. HOME funding is typically utilized to:

- Expand the affordable rental housing stock for homeless, low-income, and special needs households; and
- Provide shelter to homeless and low-income households through tenant-based rental assistance

In FY 2019-20, the County allocated ESG funding to Mercy House to operate the emergency shelter, rapid re-housing program and HMIS for persons either at-risk of, or experiencing homelessness. A total of \$204, 263 was expended in Federal ESG funds.

The following table is a condensed summary of activities undertaken and accomplishments represented by number of units (e.g., housing units, persons assisted, etc.), outlining the expected strategic goals and progress towards meeting these goals set forth in the FY 2015-19 Consolidated Plan and Annual Action Plan. The table has been revised to reflect actual outcomes from the IDIS accomplishment screens, IDIS PR23 and PR03 reports, and HMIS.

**Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Enhance Quality of Life	Affordable Housing Non-Housing Community Development	CDBG: \$1,180,325 / HOME: \$ / ESG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	304245	342093	113%	88930	95,245	108%
Enhance Quality of Life	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / ESG: \$	Rental units rehabilitated	Household Housing Unit	0	0				

Enhance Quality of Life	Affordable Housing Non-Housing Community Development	CDBG: \$337,006 / HOME: \$ / ESG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	800	449		86	210	245%
Enhance Quality of Life	Affordable Housing Non-Housing Community Development	CDBG: \$329,886 / HOME: \$ / ESG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	2479		1117	1,739	156%
Enhance Quality of Life	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / ESG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0		0	0	
Enhance Quality of Life	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / ESG: \$	Jobs created/retained	Jobs	0	0		0	0	
Enhance Quality of Life	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / ESG: \$	Businesses assisted	Businesses Assisted	0	0		0	0	
Enhance Quality of Life	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / ESG: \$	Housing for Homeless added	Household Housing Unit	0	0		1	1	100%

Enhance Quality of Life	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / ESG: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0				
Expand Affordable Housing Opportunities	Affordable Housing	CDBG: \$78,012 / HOME: \$ / ESG: \$	Facade treatment/business building rehabilitation	Business	0	2		5	1	20%
Expand Affordable Housing Opportunities	Affordable Housing	CDBG: \$ / HOME: \$ / ESG: \$	Rental units constructed	Household Housing Unit	125	0	0.00%			
Expand Affordable Housing Opportunities	Affordable Housing	CDBG: \$ / HOME: \$ / ESG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	800	576	66.25%	46	111	242%
Expand Affordable Housing Opportunities	Affordable Housing	CDBG: \$ / HOME: \$ / ESG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted		282		80	75	94%
Public Services	Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / ESG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	26000	53684	207%	5940	10,786	182%
Public Services	Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / ESG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	0	67		120	2874	2395%

Public Services	Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / ESG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	13010		1117	1,102	99%
Public Services	Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / ESG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0		0	375	

**Table 1 - Accomplishments – Program Year & Strategic Plan to Date**

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

The CAPER provides a detailed description of how the County provided new or improved availability/accessibility, affordability, sustainability of the following goals for which funding was allocated:

- Expand and preserve the supply of affordable housing to create housing opportunities for low- and moderate-income households and homeless individuals and families
- Strengthen, preserve, and enhance the physical character and quality of life in Orange County’s low- and moderate-income neighborhoods, including the housing stock and public infrastructure and facilities.
- Continue to build the capacity of residents to empower themselves and help strengthen their community, through the funding of needed public services for seniors, the homeless, and those at risk of homelessness.
- Planning and administration.

The Accomplishments Table above provides a summary of these priority goals and the County’s success in meeting the established objectives set forth in the FY 2015-19 Consolidated Plan and Annual Action Plan. Unfortunately, as with most of the priority goals, the needs far outweigh the County’s available resources which are not sufficient to address all of the needs of low- and moderate-income persons or special needs residents

in the County's CPD program area.

During the FY 2019-20, CDBG funding focused primarily on the highest plan priorities to address specific objectives including the improvements to public facilities, public services, ADA accessibility improvements, housing rehabilitation and activities furthering fair housing.

HOME funds were used to address housing priorities established in the FY 2015-19 Consolidated Plan.

ESG activities were directed at increasing services to homeless families and individuals by providing overnight shelter and rapid re-housing services for persons experiencing homelessness.

Several public facility/ infrastructure projects that are experiencing delays which is mostly due to the need to secure additional funding, increase in the cost of materials and/or labor, and in some instances, a lack of dedicated staff resources. These projects are currently underway and will report accomplishments in upcoming CAPER's.

In addition, several of the activities have not met their proposed goals anticipated in this last year due to COVID-19 pandemic.

For additional information please refer to the following Integrated Disbursement and Information System (IDIS) reports in the appendix:

- Summary of CDBG Activities (PR03)
- Status of HOME/TCAP Activities (PR 22)
- Financial Summary (PR26)
- HOME Matching Liability Report (PR33)
- ESG Financial Summary (PR91)

## CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG	HOME	ESG
White	162	48	764
Black or African American	3	13	142
Asian	43	2	34
American Indian or American Native		0	81
Native Hawaiian or Other Pacific Islander or other	2	1	81
<b>Total</b>	<b>210</b>	<b>64</b>	<b>1102</b>
Hispanic	23	4	396
Not Hispanic	187	60	706

Table 2 – Table of assistance to racial and ethnic populations by source of funds

### Narrative

According to the 2018 Census, 76.6% of County residents are White, 18.1% Hispanic, 13.4% Black/African American, 5.8% Asian, .2% Native Hawaiian/other Pacific Islander and 2.7% other races.

Recipients in the above/below tables represent the diversity within the County that were assisted with HUD funded programs during the FY 2019-20.

In the County, funds are utilized throughout all of the unincorporated areas as well as all participating cities/metro city under the County's CPD programs. When evaluating the ethnic/racial composition of families assisted in the table, White's appear to be represented at the highest level with regard to the CDBG programs (78% of the total population). Hispanics were assisted at a rate of 11% of the total population.

When comparing the ethnic/racial mix of HOME program beneficiaries with the make-up of the population as a whole, White's appear to be over represented with regard to the HOME program (75% of families assisted, with 7% Hispanic).

The County is committed to allocating CDBG, HOME, and ESG funds to address community development needs of the lowest-income and most disadvantaged residents based upon the individual eligibility requirements of the specific CPD program. Assistance was targeted to populations residing in areas of low-income and minority concentrations. However, while projects and programs will target low-income and minority populations, they will not necessarily be limited geographically to areas where these populations are concentrated. Some service providers are not located in low/moderate-income census tracts; however, their services are designed and intended for low/moderated income clients.

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	5,170,996	2,939,436
HOME	public - federal	3,704,371	1,966,596
ESG	public - federal	220,824	220,407

**Table 3 - Resources Made Available**

### Narrative

The table above illustrates the amount of funding “estimated” to be available for CDBG, HOME, and ESG for the 2019-20 program year, but does not account for all unspent prior year funds. The County had \$5,170,996 in CDBG resources (\$3,182,873 entitlement funds/\$139,106 PI/\$243,632 prior year), \$3,704,371 in HOME resources (\$955,126 entitlement funds/\$1,089,565 PI/\$643,191 prior year), and \$220,824 in ESG resources (\$220,824 entitlement funds) to allocate to projects to carry out the goals outlined in the County’s CP and Annual Action Plan.

Program Income (PI) is generated from repayments or other funding accrued and collected from previously funded CDBG and HOME projects and is allocated based on HUD’s program income requirements. During the 2019-20 program year, the County received \$139,106 CDBG PI and \$1,089,565 HOME PI.

**Per IDIS Report PR26 – CDBG Financial Summary Report (2019-20 program year) are as follows:**

**Low/Mod Benefit for program year: 100%**

**Planning and Administration (Cap 20%): 20%**

**Public Service (Cap 15%): 14.02%**

The CDBG Expenditure Report, IDIS Report PR03, shows that the County’s CDBG program disbursed \$3,130,928 in program year 2019-20. The ESG Financial Summary Report, IDIS Report PR91 shows that \$220,824 was disbursed in program year 2019-20.

### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description

**Table 4 – Identify the geographic distribution and location of investments**



## **Narrative**

The “Urban County” of Orange is comprised of 11 cities with populations under 50,000 (participating cities), two “Metro” cities –Placentia and Yorba Linda – with populations over 50,000, and the unincorporated areas of Orange County. The 11 participating cities include Brea, Cypress, Dana Point, Laguna Beach, Laguna Hills, Laguna Woods, La Palma, Los Alamitos, Seal Beach, Stanton, and Villa Park. With populations over 50,000, Placentia and Yorba Linda are eligible to participate in the CPD programs as entitlement jurisdictions and receive funding directly from HUD. However, these cities have elected to join the Urban County for the overall implementation of these programs.

Currently, the County is using a competitive funding application process to distribute CDBG funds. The Funding Allocation Policy & Process (FAPP) is a planning document that is to utilize priorities listed in the Consolidated Plan to address local housing and Community development needs with Federal and local resources in preparing the Annual Action Plan (APP). Individual participating cities, County departments, are required to submit applications for funding. Housing & Community Development works with an Evaluation Committee to rank each application according to the Consolidated Plan priorities, urgency of needs, readiness of projects, experience of program/project administrators, and cost-effectiveness. Many factors, such as the administrative burden of the program, the number of eligible census block groups, annexations, and population growth in the participating cities, weigh into the analysis of the most efficient and effective way to distribute CPD funds to meet the high-priority activities outlined in this Consolidated Plan. The competitive basis for funding distribution has the advantage of flexibly dealing with the changing needs and geographic disparities in terms of needs and resources.

CDBG program funds will be distributed and expended based on program criteria. Housing rehabilitation programs will be provided on a citywide basis in each participating city and in the unincorporated County areas based on low and moderate income qualified residents. Supportive services will be available throughout the Urban County to low and moderate-income residents and persons with special needs. Public and infrastructure improvements will be located primarily in the Urban County’s low- and moderate-income areas. HOME funds will be distributed to those projects that meet priority needs, are timely and meet other evaluation factors that indicate a strong probability the project will come to fruition. ESG funds and CDBG funds for Public Services will be awarded to projects using a noncompetitive process that will best serve the priority needs of homeless individuals, families, those at risk of becoming homeless and Public Services that serve the community operating County owned facilities.

## Leveraging

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

The County leverages its CDBG, HOME, and ESG funds with other resources to increase the impact upon housing, community development, and homelessness issues. Given the extent and level of housing and other community and economic development needs in Orange County, it becomes essential that the limited resources made available through the CPD programs be leveraged with other resources. Many of the most successful affordable housing projects, community facilities, and public service programs were leveraged with other funds.

The CDBG regulations do not require a funding match for the program; however, the County strongly encourages leveraging of CDBG funds and gives priority consideration in the evaluation of proposed activities that leverage CDBG with other funding. Applicants requesting funds to support its programs and projects are asked to provide documentation of other funding sources they will use as leveraging to meet their needs. In the participating cities, CDBG funds are matched with city general funds and other local resources. For CDBG PFI Projects, Subrecipients are required to match funds if the project funding amount requested is over \$150,000, with a maximum request of \$350,000, the Subrecipient is required to match 20% of the total amount requested. For those project up to \$150,000, no match funding is required. Two of the CPD-funded programs, HOME and ESG (Federal and State), have matching fund requirements – HOME 25%, ESG 100%. ESG funds are matched dollar for dollar by sub-recipients. These regulatory matching requirements ensure the efficient use of the Federal funds through leveraging. HOME funds are leveraged with other gap financing sources. Developers identify and secure primary funding sources prior to HOME allocations being awarded. HOME funds are typically leveraged and matched with one or more of the following sources: low income housing tax credits, tax-exempt bond financing, housing successor agency funds, Federal Home Loan Bank Affordable Housing Program (AHP) funds, California Housing Finance Agency (CalHFA) funds, California Department of Housing and Community Development Multifamily Housing Program (MHP) funds, and Mental Health Services Act (MHSA) funds such as the Special Needs Housing Program and No Place Like Home. County HOME funds are also leveraged with other local funds including City and local land and housing trust funds.

<b>Fiscal Year Summary – HOME Match</b>	
1. Excess match from prior Federal fiscal year	0
2. Match contributed during current Federal fiscal year	228,883
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	228,883
4. Match liability for current Federal fiscal year	228,883
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	0

**Table 5 – Fiscal Year Summary - HOME Match Report**

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
		228,883						228,883

Table 6 – Match Contribution for the Federal Fiscal Year

**HOME MBE/WBE report**

Program Income – Enter the program amounts for the reporting period				
Balance on hand at begin-ning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
1,611,114	1,089,565	1,508,531	102,583	1,089,565

Table 7 – Program Income

<b>Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period</b>						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
<b>Contracts</b>						
Dollar Amount	0	0	0	0	0	
Number	0	0	0	0	0	4
<b>Sub-Contracts</b>						
Number	0	0	3	0	3	130
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
<b>Contracts</b>						
Dollar Amount	0	0	0			
Number	0	0	0			
<b>Sub-Contracts</b>						
Number	0	1	0			
Dollar Amount	0	0	0			

**Table 8 - Minority Business and Women Business Enterprises**

<b>Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted</b>						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	69	0	3	12	1	53
Dollar Amount	0	0	0	0	0	0

**Table 9 – Minority Owners of Rental Property**

<b>Relocation and Real Property Acquisition</b> – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

## CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	120	64
Number of Non-Homeless households to be provided affordable housing units		
Number of Special-Needs households to be provided affordable housing units	0	0
<b>Total</b>	<b>120</b>	<b>64</b>

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	100	64
Number of households supported through The Production of New Units	20	
Number of households supported through Rehab of Existing Units		
Number of households supported through Acquisition of Existing Units	0	0
<b>Total</b>	<b>120</b>	<b>64</b>

Table 12 – Number of Households Supported

### Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The County was challenged in meeting the goals/outcomes set out in the 2019-20 AAP. Activity is difficult to predict given the typical fluctuations in the housing market. In July 2016, the Orange County Housing Authority (OCHA) entered into an agreement with the County providing that the County would supply OCHA HOME funds to administer the Tenant Based Rental Assistance (TBRA) program. OCHA would administer the TBRA program by providing move-in costs to homeless households participating in a special purpose housing assistance program administered by OCHA. Assistance is provided on an as needed basis and in FY 2019-20 OCHA assisted 64 households.

Eligible activities for OCHA's administration of the TBRA program include grants for security deposit assistance. Preference is given to homeless low-income individuals, families, seniors, and special needs populations with extenuating circumstances, including those at risk of being displaced from their

primary residence. Currently, the grants for security deposit assistance are marketed for use for OCHA’s homeless programs, which include HUD-VASH, Homeless Set Aside, Project Based, and Continuum of Care.

HOME funds are currently set-aside to fund Permanent Supportive Housing activities under the County’s 2020 Supportive Housing Notice of Funding Availability (NOFA) . On December 17, 2019, the Orange County Board of Supervisors authorized the OC Community Resources Director, or designee, to issue a 2020 Supportive Housing Notice of Funding Availability (2020 NOFA) with an emphasis on developing extremely low-income housing in a combination of up to \$13 million in Orange County Housing Successor Agency (HSA) funds, Federal HOME Investment Partnerships Program (HOME) funds and Mental Health Services Act (MHSA) funds and utilize up to 200 Housing Choice Project-Based Vouchers and return to the Board for funding commitments to individual projects.

As of the end of November 2020, Staff had received 11 applications requesting \$15,329,500 in funds and 176 Housing Choice Project-Based Vouchers through the 2020 NOFA.

**Narrative Information**

See above.

**Discuss how these outcomes will impact future annual action plans.**

In FY 2019-20, the County entered into a Housing Assistance Payment Contract for eleven (11) Housing Choice project based vouchers for new units of affordable rental housing for low-income households in Orange County. HOME funds are currently set-aside to fund Permanent Supportive Housing activities under the County’s 2016 Permanent Supportive Housing Notice of Funding Availability (NOFA) and Addendum 1. In FY 2019-20, the County approved HOME funds for the development of 64 permanent supportive housing units in the City of Placentia and continues to process funding requests for the use of HOME funds for development in other Orange County cities.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	34	61
Low-income	42	3
Moderate-income	24	0
<b>Total</b>	<b>100</b>	<b>64</b>

Table 13 – Number of Households Served

**Narrative Information**

See above.



**CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

**Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The County of Orange (County) is focused on building a System of Care that is integrated and coordinated regionally to address the needs of persons experiencing homelessness and provides a safety net for persons at risk of homelessness. The System of Care is comprised of five components – healthcare, behavioral health, housing, community corrections and benefits and support services – that provide critical resources and support to the community. The County's effort in building a System of Care includes facilitating access through ongoing outreach and engagement to persons experiencing homelessness, especially those living on the streets or in place not mean for human habitation. Through outreach and engagement, the individual needs of persons experiencing homelessness are assessed and incorporated in to action plans to support individuals in securing housing and other supportive services. The County has implemented outreach, engagement and assessment to occur in multiple settings, including the year-round emergency shelters and service centers where people experiencing homelessness typically access resources.

Since 1998, the County has had a comprehensive, coordinated, and regional Continuum of Care strategy that includes participation of all 34 cities in Orange County, County Agencies, the County's homeless housing and service providers, and other community groups, including non-profits, local governmental agencies, faith-based organizations, the homeless and formerly homeless, interested business leaders, schools and other stakeholders to identify the gaps and unmet needs of the County's System of Care. The needs of the homeless population and service priorities continue to be identified through the County's Continuum of Care. The Continuum of Care providers an opportunity for the public to engage on matters and issues related to homelessness and provide feedback or recommendations on its going development and coordination. The inclusive practices of the Continuum of Care allow for participation of all stakeholders including homeless and formerly homeless individuals in planning processes such as the Point In Time Count and survey.

The County also established the Commission to End Homelessness to serve as an advisory body to the Board of Supervisors in policy matters related to promote an effective response to homelessness Orange County. The Commission to End Homelessness works in collaboration with the County government, 34 city governments, business sector, philanthropic organizations,

community organizations, faith-based organizations, healthcare, public sector and other interested stakeholders to focus on regional policy, implementation strategies, affordable housing development, data and gaps analysis, best practice research, social policy and systemic change.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The County of Orange has supported in the development of an emergency shelter system in the Orange County that serves individuals (adults age 18 and older) experiencing homelessness improving the availability of needed beds. The County has been able to leverage funding from the federal, state and local government to support the development of navigation centers that incorporate emergency shelter beds along with wrap around supportive services that promote housing placements. These wrap around services co-locate the Social Services Agency for assistance in mainstream benefit applications, behavioral health support, community clinics for access to healthcare, homeless service agency for connecting to housing resources and more.

In January 2021, the Housing Inventory Chart was completed, there were a total of 2,567 emergency shelter beds at 57 emergency shelter program locations. Since January, the County of Orange has supported the creation of 375 emergency shelter beds, bringing the total beds to over 2,900 beds.

The County of Orange has allocated \$204,263 in ESG funds and \$206,748 in CDBG funds during FY 2019-20 for essential services, operations, emergency shelter, showers, and meals for homeless clients. The County operates the “Armory Emergency Shelter Program,” which allows for emergency shelter for approximately five months out of the year, serving a maximum capacity of 400 individuals nightly, divided between two locations.

Additionally, in response to the COVID-19 pandemic, the County has implemented Project Roomkey, a state initiative to operate non-congregate shelters to ensure the safety of individuals experiencing homelessness who are high risk for severe COVID-19 illness and/or COVID-19 positive or symptomatic. To date, the County has assisted approximately 2,500 individuals with non-congregate shelter thus limiting the exposure to COVID-19. The County has plans to continue operating project Roomkey through June 2021 and is looking at all available funding resources to support funding this needed program during the pandemic.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and**

**institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

The goal of the County's System of Care is to provide a safety net of services to individuals and families at risk of becoming homeless as they engage with the various components. The County is focused on providing housing focused case management to support individuals and families in maintaining their current housing and providing supportive services to assist in stabilization. This often includes evaluating the appropriateness of current housing, developing a sustainable budget and identifying ways to increase income through employment or connection to mainstream benefits. This current system model works well when partnered with a variety of supportive services that address other needs the household may have and support in addressing risk factors that may contribute to housing insecurity. In Orange County, a variety of private, federal, state and county-funded programs offer job training courses, child care, work-appropriate clothing, food bags and/or meals, among other services. Many of these services follow clients through their shelter stay(s), and sometimes even after they have found permanent housing. The variety of non-profit service providers that have formed in Orange County over the last 30 years has meant that many different types of clients can be served simultaneously. Each provider tends to specialize in a particular type of client in order to tailor services effectively. Currently served populations include, but are not limited to: families, victims of domestic violence, veterans, chronically homeless men and women, individuals with mental health issues and their families, and individuals with physical and developmental disabilities and their families.

The Continuum of Care Board has representation in expertise and knowledge of different subpopulations and their unique challenges. This provides the Continuum of Care Board an opportunity to ensure that available programs and approaches are comprehensive and appropriate to meet the needs of the community. Additionally, the Continuum of Care has focused on developing targeted resources and strategies for the subpopulations such as veteran, families, transitional aged youth, etc. With the implementation of the Coordinated Entry System, there is an additional focus on creating a responsive System of Care that promotes regional collaboration and coordination and is responsive to the diverse needs of the individuals and families at risk of homelessness and/or experiencing homelessness. The Coordinated Entry System was launched in 2015 focusing initially on Permanent Supportive Housing then incorporating Rapid Rehousing. Today, the Coordinated Entry System is lead and managed by the County of Orange and has developed to incorporate additional housing programs and funding sources thus streamlining the access to available housing resources. There are over 35 access points throughout the county doing housing assessments using the VI-SPDAT and then working the participants through their housing and stabilization process. Some of the access points target

specific subpopulations within the county, providing an opportunity to address their unite needs and challenges.

Historically, the most difficult individuals to house are those experiencing chronic homelessness. People experiencing Chronic homelessness have a disability that is a long-lasting duration that requires ongoing support. The County has utilized Mental Health Services Act (MHSA) to establish a Housing Program that supports the development of permanent housing units with wrap around supportive services. Although the MHSA program concluded in May 2016, funding programs such as the Special Needs Housing Program and No Place Like Home were released to continue those efforts. The County previously allocated \$33 million in MHSA funding to provide additional housing for the homeless mentally ill and in June 2018, allocated an additional \$70.5 million for the development of additional supportive housing units for MHSA eligible individuals and households. In addition to the MHSA Housing Program, other housing and supportive services are provided through the MHSA Community Services and Supports component of the MHSA for clients enrolled in a Full Service Partnership Program. Participants of these programs must be seriously mentally ill adults or older adults or seriously mentally ill/seriously emotionally disturbed children and youth. The programs are participant-driven and provide flexible resources that are tailored to each client's specific needs. Additionally, the County adopted an Affordable Housing Strategic Plan and allocated \$8 million in Federal HOME and local funds for the development of Permanent Supportive Housing for the homeless through a Notice of Funding Availability. Additionally, all CoC Permanent Supportive Housing (PSH) projects are dedicated for households that are experiencing chronic homelessness.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

Traditionally, the most fundamental risk factor for becoming homeless is acute poverty, however given the impact of the COVID-19 pandemic there is a growing population that is facing financial instability at this time. Orange County has dozens of organizations, both private and public, providing resources to those at risk of homelessness and is looking for ways to streamline access to services. The solutions to developing a system capable of ensuring that people have the right resources to remain housed generally involve a continued high level of supportive services once an individual or family has been placed in permanent housing.

The Continuum of Care Board has developed action plans and is reviewing its structure to ensure it is more effectively creating Systems of Care that are formally linked and coordinated with the various existing systems such as those listed in the prompt. The Coordinated Entry System (CES) is being developed to meet the needs of the various subpopulation, including re-entry, LGBTQ, Transitional Aged Youth, Domestic Violence, medically fragile, etc.. Implementation of the Mental Health Services Act in Orange County has provided a large array of supportive services for those who are experiencing homelessness or at high-risk of homelessness as well as having a serious mental illness. Supportive services include, but are not limited to, employment services, mentoring, in-home crisis stabilization, education and training, centralized assessment team services, recovery centers, residential treatment, a wellness center, and a transitional age youth discovery program.

**Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

The institutional structure, through which the Consolidated Plan will be implemented, includes various agencies of County government, participating cities, nonprofit organizations, and private industry. OC Housing & Community Development has oversight responsibility for the Consolidated Plan/Annual Plan processes. OC Housing & Community Development is a component of OC Community Resources, which consists of OC Housing & Community Development OC Animal Care, OC Community Services, OC Parks, and OC Public Libraries, which are part of the County of Orange. Additionally the OC Housing & Community Development has worked with the OC Health Care Agency Office of Care Coordination to integrate components of the homeless system of care into the process and provide additional details for jurisdictions to include into their planning processes.

In addition, the County has developed a comprehensive, coordinated, and regional Continuum of Care (CoC) strategy that includes the participation of all thirty-four cities in the County, County Agencies, the County's homeless housing and service providers, and other community groups (including non-profits, local governmental agencies, faith-based organizations, the homeless and formerly homeless, interested business leaders, schools, and many other stakeholders) to identify the gaps and unmet needs of the County's homeless.

Orange County's CoC planning process is continually sustained with regular community wide efforts. Throughout the year the Commission to End Homelessness, and other interested parties, continue the process of identifying gaps and priority needs, and examining new strategies to strengthen the current system of care. This planning process includes identification of the greatest needs facing the homeless of Orange County and assessing the funding priorities to address these needs.

Since 1996, this public/private planning process has resulted in the allocation of over \$298 million in federal homeless assistance funds for Orange County. HUD CoC funds are leveraged with federal, state, and local resources allocated to Orange County's CoC System. Although Orange County's CoC System has dramatically improved since 1996, there are still huge gaps at all levels of the system. While the dollar amount that the County received is a notable amount, it does not provide enough to service all those that are in need.

Questions:

- How many shelters are there now?
  - 57 emergency shelter programs in HMIS
  - 2,167 year-round emergency shelter beds (as of 2020 HIC)
  - 400 seasonal emergency shelter beds (as of 2020 HIC)
  - 2,567 total emergency shelter beds (as of 2020 HIC)
- Total number of Homeless persons assisted in overnight shelters
  - 8,124 unduplicated individuals enrolled in HMIS emergency shelter programs
- Total number of Homeless persons assisted rapid rehousing
  - 2,808 unduplicated individuals enrolled in HMIS rapid re-housing programs
- Total number of Homeless persons assisted public services

## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

The public housing needs of Urban Orange County residents are met by the Orange County Housing Authority (OCHA), a division within Orange County Community Resources and the OC Housing and Homeless Services. There are no public housing projects in the Urban County program, however OCHA provides tenant-based and project-based housing assistance to residents in the Urban County.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

OCHA has established a Resident Advisory Board with the membership representing the residents assisted by OCHA. The Board was consulted in the development of OCHA's Five-Year and Annual Public Housing Agency Plans. In addition, OCHA provides homeownership opportunities to eligible participants in the Housing Choice Voucher Program and there are currently six households receiving assistance in paying their mortgage in this program.

### **Actions taken to provide assistance to troubled PHAs**

Not Applicable.

## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

In January 2009, the Orange County Board of Supervisors amended the Housing Opportunities Overlay Regulations to expand the Overlay to high density multi-family residential districts located along arterial highways. Originally adopted in 2006, the Housing Opportunities Overlay Regulations permit the “by-right” development of affordable housing units on commercial, industrial and certain high density residential zoned sites through an administrative approval process.

The County and participating cities have also worked to address the issues surrounding barriers to affordable housing development through the Housing Element process required by the State of California. The California Department of Housing and Community Development (HCD) must review the Housing Element for compliance with State law. Among other things, each jurisdiction’s Housing Element is required to identify opportunity sites with land use controls that facilitate affordable housing development. Another key component of HCD review is the extent of government policies that act as barriers to housing development, especially affordable housing development, and the jurisdiction’s commitment to eliminating or mitigating the barriers.

Each jurisdiction in California (including all participating cities and the County of Orange) adopts a housing element as a required component of the general plan. The County of Orange 2014-2021 Housing Element was adopted in December 2013. The document includes specific actions to facilitate affordable housing.

The County has also approved a Zoning Code amendment that allows emergency shelters “by-right” (with no public hearing requirement) in commercial and industrial zoned areas. To address neighborhood on affordable housing, Housing & Community Development encourages all developers to work closely with local residents and community groups. The County’s 2014-21 Housing Element establishes an action that the County’s Affordable Housing Project Manager and Housing & Community Development staff will work cooperatively with other governmental agencies, business groups, universities, environmental organizations, housing advocates and the development community to increase public awareness of the importance of affordable housing to the County’s long-term viability.

## **Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

One of the greatest challenges in meeting the underserved needs of low- and moderate-income persons is having limited financial resources. The County must weigh and balance the input from different groups and assign funding priorities that best bridge the gaps in the County’s service delivery system. While other goals the County has set are also important, for the purposes of the Consolidated Plan, only



those which are anticipated to be funded with CPD funding programs (CDBG, HOME, and ESG) during the five-year planning cycle are indicated to be high priorities. The County utilizes other funding sources to meet goals that are not considered high priority in the Consolidated Plan. The County established priorities for allocating CPD funds based on a number of criteria, including:

- Urgency of needs
- Cost efficiency
- Eligibility of activities/programs
- Availability of other funding sources to address specific needs
- Funding program limitations
- Capacity and authority for implementing actions
- Consistency with countywide goals, policies, and efforts

**Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

Estimates show that approximately 93,077 housing units within the County’s jurisdiction were constructed prior 1978. Although the level of hazardous incidents involving lead-based paint is relatively low compared to other urban areas, the County still takes a proactive approach in lead-based paint removal. Under the guidance of HUD’s Lead Safe Housing Regulations, Housing & Community Development works closely with state certified service providers and homeowners participating in housing rehabilitation programs to safely and effectively identify, evaluate, and remove lead-based paint hazards.

**Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

In the Urban County, 159,265 households (or 16 percent of all households) earned less than 30 percent of the Area Median Income (AMI), according to CHAS. Of these, 57 percent experienced housing problems such as cost burden or overcrowding. The challenges associated with poverty – stress, strained family relationships, substandard housing, lower educational attainment, limited employment skills, unaffordable child care, and transportation difficulties – make it hard for low income families to obtain and maintain employment, and therefore, housing and basic needs.

Economic stability can have lasting and measurable benefits for both parents and children. The County seeks to reduce the number of people living in poverty (extremely low-income households earning less than 30 percent of the AMI) by providing a number of programs, including housing assistance, supportive services, economic development assistance, and job training opportunities. The County will continue to leverage opportunities to support funding for Community Based Development

Organizations, cities, and other groups to provide training and employment opportunities to extremely low-income persons. In collaboration with the County's Workforce Investment Board (OCWIB), the County will continue to offer outreach and training to poverty level families and individuals. Through the CoC system, the County will work with the OCWIB job-training providers to ensure that low- and moderate-income persons are trained with employable skills with the potential to earn higher wages. In addition, the County Section 8 Housing Choice Voucher Program provides assisted families an incentive for employment opportunities through its Family Self Sufficiency (FSS) Program: The FSS Program participants receive resources and are taught job skills that enable them to gain employment and become self-sufficient. The County of Orange has several departments that are involved in some aspect of providing economic development opportunities (e.g., job training, provision of jobs, adding value to communities) to their clientele. In addition, the Orange County Business Council and the County Executive Office have completed an inventory of county resources and coordinate the provision of funds and services.

The goals and strategies contained in this Consolidated Plan for funding for housing and human services programs often directly address poverty issues. The County's funding (CDBG and ESG) of human service programs for basic needs, food distribution, and case management for homeless and those at risk of homelessness support the goals and strategies of reducing poverty. In addition, housing costs often consume a large portion of lower-income households' monthly income. This creates a housing cost burden, leaving less money accessible for other necessities. As such, the County's efforts to create new affordable housing, both permanent and transitional, and rehabilitate existing housing contribute to curbing poverty in the County. In the area of housing, the County, in partnership with other governmental agencies, private non-profit, and for profit agencies, has been successful in addressing the areas of affordable housing needs.

### **Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

The institutional structure, through which the Consolidated Plan will be implemented, includes various agencies of County government, participating cities, nonprofit organizations, and private industry. OC Housing & Community Development has oversight responsibility for the Consolidated Plan/Annual Plan processes. OC Housing & Community Development is a component of OC Community Resources, which previously consists of OC Housing & Community Development and Homeless Services, OC Animal Care, OC Community Services, OC Parks, and OC Public Libraries, which are part of the County of Orange.

As stated earlier, a reorganization took place on November 19, 2019, where the Board of Supervisors (Board) approved the Orange County Health Care Agency (HCA), OCCR and County Executive Office (CEO) budget-related reorganization and directed the CEO, Auditor-Controller, HCA and OCCR to make position, encumbrance, appropriations, revenue and Net County Cost changes.

Therefore, all Homeless Services activities that were previously administered by Housing and Community Development and Homeless Prevention Division of the Orange County Community Resources (OCCR), will now be carried out by the Office of Care Coordination, a department within HCA,

that will provide oversight on all homeless activities under ESG, CDBG and any other grant funding pursued that provide funding for homeless activities, as a result of the agency reorganization.

In addition, the County has developed a comprehensive, coordinated, and regional Continuum of Care (CoC) strategy that includes the participation of all thirty-four cities in the County, County Agencies, the County's homeless housing and service providers, and other community groups (including non-profits, local governmental agencies, faith-based organizations, the homeless and formerly homeless, interested business leaders, schools, and many other stakeholders) to identify the gaps and unmet needs of the County's homeless.

Orange County's CoC planning process is continually sustained with regular community wide efforts. Throughout the year the Commission to End Homelessness, and other interested parties, continue the process of identifying gaps and priority needs, and examining new strategies to strengthen the current system of care. This planning process includes identification of the greatest needs facing the homeless of Orange County and assessing the funding priorities to address these needs.

Since 1996, this public/private planning process has resulted in the allocation of over \$298 million in federal homeless assistance funds for Orange County. HUD CoC funds are leveraged with federal, state, and local resources allocated to Orange County's CoC System. Although Orange County's CoC System has dramatically improved since 1996, there are still huge gaps at all levels of the system. While the dollar amount that the County received is a notable amount, it does not provide enough to service all those that are in need.

### **Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

Housing & Community Development is responsible for the administration and compliance of programs and grant management. Housing & Community Development performs audits, compliance, and legal notification procedures required by HUD for both the Housing and Neighborhood Preservation and Housing Assistance functions. Because Housing & Community Development must make recommendations on compliance matters, it is separate from direct control of either of the other functions identified below. It also conducts the Annual Application Review process that is the competitive evaluation process by which Federal funding is allocated to special projects.

The OC Housing & Community Development and Homeless Services Division oversees housing community development and homeless activities, such as public infrastructure, housing rehabilitation, community development, preservation and improvement activities, affordable rental housing, homeless prevention and homeownership activities, support of CoC activities through the administration of subrecipient contracts and loans funded through the CDBG, HOME, ESG, and Supportive Housing Grants programs.

The cities of Brea, Cypress, Dana Point, Laguna Beach, Laguna Hills, Laguna Woods, La Palma, Los

Alamitos, Seal Beach, Stanton, Villa Park participate in the County program and are responsible for delivering specific programs and activities in their communities. The cities of Placentia and Yorba Linda are participating as Metro cities and are responsible for delivering specific programs and activities in their communities.

Nonprofit organizations play a vital role in implementing the Annual Action Plan. Nonprofit organizations form a network of resources that address a wide variety of housing and community development needs. These organizations provide a valuable link between the population in need of assistance and the pool of resources available. These organizations are awarded entitlement funds through a competitive evaluation process. The County works with numerous nonprofit organizations annually.

The Office of Care Coordination, a department within HCA, will provide Homeless Services and homeless activities, homeless prevention support of CoC activities ESG, and Supportive Housing Grants programs. As a result of the agency reorganization they will provide oversight of all homeless activities under the CDBG, ESG and HOME grant funding. In addition, having these activities now under the Health Care Agency will allow for staff to be more aware of additional funding available through mental health avenues that were previously not pursued within the previous structure.

Private sector participants may include lending institutions and for-profit development entities. Lending institutions may be the source of low-cost loans for affordable housing and rehabilitation projects. Developers are the primary providers of the housing stock and are encouraged to participate in low-income housing in a variety of ways, including through density bonuses and participation in the Low-Income Housing Tax Credit (LIHTC) program.

With the formation of the OCHFT joint powers authority the County of Orange and 24 cities throughout the county have joined forces to apply for funding for housing specifically assisting the homeless population and persons and families of extremely low, very low, and low income within the County of Orange. The benefit of this trust has allowed the OCHFT to apply for funding that is only available to housing trusts, that the County or the member cities would not have been eligible to apply for as a local government.

In addition, OCHFT has secured \$1 million in State General Fund, \$1 million in County General Fund and \$25.5 million in County MHSA funds to be provided as matching funds over the next five years for the State Local Housing Trust Fund Program .

### **Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

During the 2019-2020 report period the Orange County Urban County Jurisdiction, including 11 small and 1 metro participating cities, took the following actions (on its own or in cooperation with regional partners

and the Fair Housing Council of Orange County (FHCOC)) to overcome impediments to fair housing choice identified in the regional AI:

- Fair Housing Community Education – During 2019-20, the FHCOC regionally conducted or participated in 115 education and/or outreach activities or events, reaching a culturally and ethnically diverse audience, in which they made participants aware of fair housing laws and counseling services (including services to help households improve their readiness for a home purchase). Nine of these activities took place within the Urban County Jurisdiction. Regionally, over 1,900 people were directly served by these activities, with 685 served within the Urban County. Through its various regional outreach efforts FHCOC distributed over 36,150 pieces of literature on fair housing, its services and other housing-related topics, in either English, Spanish or Vietnamese. Additionally, throughout Orange County FHCOC held 21 training sessions for rental property owners/managers, with 2 more fair housing seminars for housing providers presented in cooperation with the Apartment Association of Orange County (AAOC), at AAOC’s Santa Ana office. Nineteen general fair housing workshops intended for attendance by either housing consumers and/or providers were held throughout Orange County. Two landlord workshops and five tenant workshops occurred within the Urban County.
- Fair Housing Enforcement – On a regional basis, FHCOC staff received 96 allegations of housing discrimination and opened 40 cases where the allegations seemed sufficiently meritorious to warrant further investigation and/or action. Nineteen allegations arose from the Urban County, which resulted in the opening of 7 cases involving housing in the jurisdiction. On a regional basis, FHCOC also conducted 114 paired on-site, systemic tests for discriminatory housing practices, including 4 for real estate brokerage transactions and 4 for pre-application lending transactions, with 20 of these systemic tests occurring in the Urban County.
- Housing Dispute Evaluation & Resolution – On a regional basis, activities provided by FHCOC included assisting 1,984 unduplicated households addressing 7,215 issues, disputes and/or inquires. Of these, 599 unduplicated households, involving 2,033 issues, disputes and/or inquires, were from the Urban County.
- Reasonable Accommodations – On a regional basis, 14 inquiries regarding reasonable accommodations and modifications were received by FHCOC that resulted in casework beyond basic counseling. Two of the inquiries arose from the Urban County. Overall, 13 of the 14 clients requested and received a reasonable accommodation, while another request was denied. It is under consideration as to whether an administrative complaint should be filed with the Fair Housing and Equal Opportunity (FHEO) Office of the U.S. Department of Housing and Urban Development (HUD).
- Web-based Outreach – FHCOC’s website currently has an on-line housing discrimination complaint-reporting tool that generates an email to FHCOC. The tool is also used for other, non-discrimination, housing-related issues, which sometimes indirectly reveal discriminatory practices. The County of Orange, via pages maintained by the Orange County Housing Authority, has links to the FHCOC website where residents can access this information.
- Monitoring On-line Advertising – Orange County rentals listed on Craigslist were monitored by FHCOC for discriminatory content (as permitted by staffing limitations). Any discriminatory

advertisements were flagged as prohibited and FHCOC responded to these ads through Craigslist's reply mechanism in order to inform the poster of possible discriminatory content. In many instances it was not possible to identify the property address and the identity of the individual making the posting. When investigation was found to be feasible, the ad was referred to FHCOC's investigators for possible additional investigation and enforcement action. Other on-line rental advertising sites (e.g., OC Register, LA Times, Westside Rentals, etc.) were sporadically monitored; however, the lack of an efficient text search function on these sites made monitoring them less practical. Regarding federally protected bases, without exception, among the 'apt / housing' Craigslist rental listings, the identified problematic postings indicated restrictions with regard to children under the age of 18 or improper preference for seniors or 'older adults' for housing opportunities that did not appear to qualify as housing for older persons (age 55 and over). Overt racial or national origin discrimination was not observed. Advertising that continued to limit access to housing for persons utilizing a federally-funded Housing Choice Voucher (often called 'Section 8') or other types of rental assistance was observed despite it having become illegal in California as of January 1, 2020. Advertising in the 'rooms / shared' area of Craigslist were observed to have a higher incidence of stated preferences that violated fair housing law. However due to the practical aspects of resource limitations and case law considerations of shared housing situations, almost none were not acted upon.

The monitoring of regional Craigslist and other advertising resulted in the filing of four complaints with HUD for violations involving familial status, all of which involved Orange County properties, with one being in the Urban County. One of these four violations was found on a non-Craigslist platform. The Craigslist monitoring also resulted in the filing of three complaints with the California Department of Fair Employment and Housing (DFEH) for violations of California's source of income protection. These all related to new law, effective January 1, 2020, which made it illegal to discriminate on the basis of a person utilizing a federally-funded Housing Choice Voucher (often called 'Section 8') or other types of rental assistance. One of those complaints involved a property in Orange County.

- Monitor Home Mortgage Disclosure Act Data – While statistically significant differences in loan denial rates based on race and/or national origin continue to be reported nationally, suggesting a need for ongoing monitoring of Home Mortgage Disclosure Act (HMDA) data, this monitoring activity continues to be infeasible due to limited resources at FHCOC. FHCOC last was able to conduct such analysis using 2008 data (then the latest available) in conjunction with the preparation of the 2010-2015 *Regional AI* in which the County of Orange participated. Analysis of updated HMDA data from 2013, as well as other mortgage lending practices, was included as part of the Urban County's FY 2015-2020 Regional Analysis of Impediments to Fair Housing Choice (AI), which was submitted as part of its Five Year Consolidated Plan FY 2015 - 2020. Some analysis of more recent HMDA data is included in the Orange County 2020-2024 Regional Analysis of Impediments, which is submitted as part of the Urban County's Five Year Consolidated Plan FY 2020 - 2024
- During 2019-20, FHCOC continued efforts to promote housing affordability within Orange County. It provided services and outreach to organizations involved in the creation and preservation of affordable housing. These groups included the Kennedy Commission, Mental Health Association of Orange County, Radiant Health Centers (formerly Aids Services Foundation), Affordable Housing Clearinghouse, Mary

Erickson Community Housing, Jamboree Housing Corporation, Orange County Congregations Community Organizations (OCCC), and Orange County Community Housing Corporation.

- During the 2019-20 report period, FHCOC continued to offer fair housing training sessions that were open to all local government staff. Any staff attending training could receive certification of their attendance.
- The FHCOC produced and provided written fair housing related materials in English, Spanish and Vietnamese to residents of the Urban County. Materials were placed in public areas of County buildings, including the offices of the housing authority, as well as City Halls of participating cities. FHCOC also undertook specific outreach efforts to immigrant populations in low-income neighborhoods. On a regional basis, an estimated 1,150 limited English proficiency households were served during the 12 month program period, through a combination of telephonic contact and in-person education and outreach activities. FHCOC also continued to implement activities under HUD Fair Housing Initiatives Program grants, for both education and outreach and fair housing enforcement. These program efforts specifically targeted fair housing services to persons with disabilities, minority groups and immigrant communities, especially immigrants with limited English proficiency. Program efforts included a fair housing testing program that sought to involve members of immigrant populations with limited English proficiency, both for purposes of enforcing fair housing laws as testers and as a vehicle to increase outreach to these populations.
- Through its status as a HUD-approved Housing Counseling agency, FHCOC assisted individuals, including those with limited English proficiency (LEP), with various housing related problems. This included being available to counsel and assist those who had received loans with documents, all prepared in English, which had terms that were different from what they believed or were informed they were obtaining, or of which they had less than a full understanding. Many of the other counseling activities under its HUD-approved Housing Counseling also assisted individuals with LEP.



## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

In accordance with HUD CPD program regulations, the County continually monitors all CPD-funded sub-recipients and their activities. The County has identified two components of effective Program monitoring: internal desk monitoring and external (Sub-recipients). Internal monitoring encompasses the actions, procedures, and performance of County staff along with subrecipient invoice processing monitoring.

Monitoring activities of sub-recipients are carried out through by ensuring the CPD funded activities comply with applicable federal regulations including environmental clearance, labor compliance, procurement procedures, affirmative action, equal opportunity, and fair housing, monitors contracts and funded activities on a consistent basis for compliance, financial management systems and programmatic activity, project reporting through Grant Performance Report (GPR), on-site visits and monitoring minority business outreach and Davis Bacon and Section 3 requirements for public facilities and HOME activities.

ESG funds are monitored to ensure the funds are being used effectively to assist homeless individuals and families and that the basic ESG program goals are met, ensure compliance with ESG regulations and program requirements in the usage of funds and in carrying out program activities, ensure complete and accurate client demographics are entered in HMIS and enhance and develop the management capacity of grantees or recipients.

Monitoring visits on HOME funded Affordable Housing Projects are done in compliance with 92.504 (d) schedule. Site visits include, but are not limited to: On site visits which consist of conducting Housing Quality Standards unit inspections, exterior common area inspections, and tenant file review for compliance with tenant affordability requirements. Certificate of Continuing Program Compliance forms are required from the Developer including Income Restricted Unit reports which contain a list of tenant occupancy information and current rent schedules. Monitoring visits also are conducted to assure that the Property Management is complying with the Property's Regulatory Agreements for each project. If a property is found in violation, a written notification of findings is sent and a follow-up monitoring visit(s) is conducted, if necessary.



## **Citizen Participation Plan 91.105(d); 91.115(d)**

### **Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

The Citizen Participation Plan provides a framework and process by which the County's consolidated planning efforts comply with the citizen participation requirements published by the U.S. Department of Housing and Urban Development (HUD). The Citizen Participation Plan is prepared and implemented in accordance with the guidance provided in HUD Regulations 24CFR Part 91.105.

The requirements for citizen participation do not restrict the responsibility or authority of the County of Orange from the development or execution of its Consolidated Plan. The County of Orange is entitled to receive annual grant funding from the Community Development Block Grant (CDBG), Home Investment Partnership (HOME), and the Emergency Shelter Grant (ESG) programs. It is the policy of Orange County to ensure adequate citizen involvement, with particular emphasis on participation by low- and moderate-income persons, in the planning, implementation, and evaluation of its housing and community development programs. This plan covers the Urban County of Orange comprised of Participating cities with populations under 50,000 (participating cities), cities with a population over 50,000 that elect to participate in the urban county (metropolitan city) and the unincorporated areas of Orange County. The County of Orange is the lead agency in developing the Citizen Participation Plan.

It is the policy of the County to follow its Citizen Participation Plan and to encourage and facilitate a participation (residents, service providers, government agencies, and others) in the development of all Community Planning and Development (CPD) required consolidated planning documents including the Five-Year Consolidated Plan, Annual Action Plans, Substantial Amendments, and the Consolidated Annual Performance and Evaluation Report (CAPER).

The primary purpose of the participation will be in needs identification, priority setting, funding allocations, and program recommendations related to the consolidated planning process. The County shall provide for and encourage citizen participation with particular emphasis on low- and moderate-income persons; persons residing in predominantly low -and moderate-income neighborhoods or slum and blighted areas; and persons residing in areas where the use of CDBG funds is being proposed.

Prior to the CAPER submission, the County published a public notice in English, Vietnamese and Spanish in a newspaper of general distribution advising residents of the availability of the CAPER for public review and comment. The CAPER is available upon request at Housing & Community Development office and available on the Orange County Library's website at [www.ocpl.org](http://www.ocpl.org) and on the Housing & Community Development' website at [www.occommunityservices.org](http://www.occommunityservices.org) for the required 15 days beginning January 8, 2021 prior to submission to HUD. Interested persons could submit written, oral, or electronically sent comments until January 25, 2021. All residents are given reasonable access to

information and records regarding the CAPER. Copies of the final CAPER are available upon request, made in person or by mail. The CAPER is also available in printable format on the Housing & Community Development' website.

The County is accepting comments on FY 2019-20 CAPER during the 15 day comment period.

## **CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

The County strongly supports and encourages community-wide participation, input, cooperation, and feedback from all residents of the County in the administration of its CPD-funded programs. The County continues its commitment to meeting priority goals outlined in the FY2015-2019 Five Year Consolidated Plan. The County's Citizen Participation Plan allows for minor and technical amendments. Substantial amendments require approval by the County Board of Supervisors through a public notice and public hearing.

One substantial amendments occurred during the FY2019-20 to add a public service project for El Modena Community Center. Only the following minor actions were taken:

### **Funding Changes**

IDIS #2273 - City of Placentia Neighborhood improvement Powell Building \$65,000 reprogrammed to IDIS #2270 City of Placentia Old City Hall (PFI).

IDIS #2232 – City of Placentia Job Creation, reprogrammed to IDIS #2231 City of Placentia Façade (HR).

### **Extended Contracts**

IDIS #2255 - City of Brea 0 units out of up to 9 completed (HR).

IDIS #2269 - City of Cypress 0 units out of 6 completed (HR).

IDIS #2271 – City of Cypress Residential Street Resurfacing (PFI).

IDIS #2278 – City of Los Alamitos Apartment Neighborhood Project (PFI).

IDIS #2252 – City of Laguna Woods Pedestrian Accessibility Improvements (PFI).

IDIS #2272 – City of Laguna Hills Florence Sylvester Memorial Senior Center Improvements (PFI).

IDIS #2256 - City of Placentia Housing Rehabilitation 0 out of 2 units completed (HR).

IDIS #2263 – City of Placentia Façade Improvements 0 out of 5 completed (HR).

IDIS #2270 City of Placentia Neighborhood Improvements Old City Hall (PFI).

IDIS #2285 - City of Stanton 0 out of 20 completed SFR (HR).

IDIS #2281 – City of Yorba Linda ADA Improvements Public Facility – (PFI).

IDIS #2280 – City of Yorba Linda Neighborhood Improvement Program 0 out of 10 completed – (HR).

IDIS #2280 – City of Yorba Linda Neighborhood Improvement Program HR -SFR (Yorba Linda).

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

No

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**

## **CR-50 - HOME 91.520(d)**

**Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations**

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

### **List of HOME funded Housing Developments that received On-site Visits:**

Ability First, Avenida Villas Families, Birch Hills, Bishop Apartments, Bonterra Apartment Homes, Buena Vista Apartments, California Villas (Sterling Court), Camden Place Senior Apartments, Casa de la Esperanza, Cornerstone Apartments, Cotton's Point, Dorado Senior Apts. HOME, Doria I & II, Granite Court, Heritage Villas, Linbrook Court Senior, Midway City SRO, Montecito Vista Apartments, Oakcrest Heights, Solara Court Senior Apartments, Stonegate I & II, Vintage Canyon Senior Apartments and Vintage Shores were files and unit inspection/reviews were conducted. All units and files passed the file monitoring reviews.

**Canada & Marquita- Apartments** – Two (2) tenant files were reviewed and passed the monitoring file review. The same units passed the HQS inspections. However, a general finding and correction was noted to provide a copy of the Property Tenant Selection Plan/Resident Criteria and was received from the property management.

**Casa Alegre** - Three (3) tenant files and unit inspection/reviews were conducted, two (2) unit failed HQS inspection due to first unit's Electric service was disconnected (No electricity) and patio GFCI outlet receptacle missing cover and unable to conduct inspection on second unit due to clutter throughout the unit (ingress/egress issues). Property management corrected the deficiencies and provided work orders confirming all units had the findings corrected. All units and files passed the monitoring file review.

**Mendocino at Talega I** - Two (2) tenant files and unit inspection/reviews were conducted, both units failed the HQS inspection. Interior deficiencies were noted. Property management corrected the deficiencies and provided work orders confirming all units had the findings corrected. At file review, four of six files had no discrepancies. Two files needed employment verification.

**Walnut Village Apartments** - Seven (7) tenant files and unit inspection/reviews were conducted 3 units failed the HQS inspection. Interior deficiencies were noted. Property management corrected the deficiencies and provided work orders confirming all units had the findings corrected. At file review, four of six files had no discrepancies. Two files needed employment verification.

**Woodbury Walk Apartments** - Eleven (11) tenant files and unit inspection/reviews were conducted, three (3) units failed HQS inspection. Interior deficiencies were noted. Property management corrected the deficiencies and provided work orders confirming all units had the findings corrected. At file review, four (4) units needed additional documentation/verification on household income and the rest had no discrepancies.

**Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units.  
92.351(b)**

As discussed in the 2015-19 ConPlan, obstacles to meeting the under-served needs of households within the low and moderate-income levels are generally based on available financial resources, construction costs, and citizen support of the concept of affordable housing. The County has taken affirmative measures to improve on the availability and use of resources by allocating funds to a variety of activities and organizations.

The County continues to inform the public at-large of the Program's many opportunities through its policy of advertising through the use of County Notices and Public Notices published in local newspapers, including Spanish and Vietnamese publications.

**Enhancing Coordination** - The County continues to expand its relationships with a variety of groups and agencies in order to better meet the needs of the community. Beyond maintaining its current role in funding and coordinating with local cities, non-profits, developers, lenders, and property owners, the County has taken the initiative to develop more opportunities for these entities to collaborate to discuss issues and work in partnership on possible actions and/or solutions.

HOME funded Permanent Supportive Housing units receive referrals from the Coordinated Entry System. The Coordinated Entry System lead agency, Orange County Community Resources (OCCR), is empowered by the Continuum of Care (CoC) to manage the process of determining and updating the prioritization for all CoC funded permanent supportive housing (PSH) and CoC and ESG funded rapid rehousing (RRH) as well as any other housing resources that voluntarily participate in the Coordinated Entry System.

**Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics**

For FY 2019-20, \$0 in program income was expended on a HOME funded projects.

**Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)**

On April 30, 2020, the California HCD announced the release of a Notice of Funding Availability (NOFA) for approximately \$57 million in funds for the Local Housing Trust Fund (LHTF) Program. As a requirement of the program, Local Housing Trust Funds established by cities and counties, Native American Tribes and incorporated 501(c)(3) nonprofit organizations could be awarded Matching Grants to Eligible activities including construction loans and/or permanent financing loans to pay for predevelopment costs, acquisition costs, and other costs associated with the development or rehabilitation of Affordable rental housing projects, or Emergency Shelters, Transitional Housing, Permanent Supportive Housing, and Affordable homebuyer/homeowner projects, including assistance to income-eligible households to purchase for-sale housing units or to rehabilitate. Funds may also be used for the construction, conversion, repair, and rehabilitation of Accessory Dwelling Units (ADUs) or Junior Accessory Dwelling Units (JADUs).

In order to comply with the matching fund requirements, On May 19, 2020, the Board of Supervisors approved a redistribution of \$25.5 million in MHSA funds to the OCHFT to be distributed over a five year period to be used as matching funds for the Local Housing Trust Program. These funds will be used for the development of permanent supportive housing to serve persons with serious mental illness who are homeless, at risk of homelessness, and who otherwise meet the MHSA Housing Program target population description.

**CR-60 - ESG 91.520(g) (ESG Recipients only)**

**ESG Supplement to the CAPER in *e-snaps***

**For Paperwork Reduction Act**

**1. Recipient Information—All Recipients Complete**

**Basic Grant Information**

<b>Recipient Name</b>	ORANGE COUNTY
<b>Organizational DUNS Number</b>	009657602
<b>EIN/TIN Number</b>	956000928
<b>Identify the Field Office</b>	LOS ANGELES
<b>Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance</b>	

**ESG Contact Name**

Prefix	Ms
First Name	Julia
Middle Name	0
Last Name	Bidwell
Suffix	0
Title	Director, Housing & Community Development

**ESG Contact Address**

Street Address 1	1501 E. St. Andrews Place
Street Address 2	0
City	Santa Ana
State	CA
ZIP Code	-
Phone Number	7144802991
Extension	0
Fax Number	0
Email Address	julia.bidwell@occr.ocgov.com

**ESG Secondary Contact**

Prefix	Mr
First Name	Craig
Last Name	Fee
Suffix	0
Title	Community Development Manager
Phone Number	7144802996
Extension	0
Email Address	craig.fee@occr.ocgov.com

**2. Reporting Period—All Recipients Complete**

Program Year Start Date	07/01/2019
Program Year End Date	06/30/2020



**3a. Subrecipient Form – Complete one form for each subrecipient**

**Subrecipient or Contractor Name**

**City**

**State**

**Zip Code**

**DUNS Number**

**Is subrecipient a victim services provider**

**Subrecipient Organization Type**

**ESG Subgrant or Contract Award Amount**

**CR-65 - Persons Assisted (Please see attached HUD report from the SAGE system)**

**4. Persons Served**

**4a. Complete for Homelessness Prevention Activities**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
<b>Total</b>	

**Table 16 – Household Information for Homeless Prevention Activities**

**4b. Complete for Rapid Re-Housing Activities**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
<b>Total</b>	

**Table 17 – Household Information for Rapid Re-Housing Activities**

**4c. Complete for Shelter**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
<b>Total</b>	

**Table 18 – Shelter Information**

**4d. Street Outreach**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
<b>Total</b>	

**Table 19 – Household Information for Street Outreach**

**4e. Totals for all Persons Served with ESG**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
<b>Total</b>	

**Table 20 – Household Information for Persons Served with ESG**

**5. Gender—Complete for All Activities**

	<b>Total</b>
Male	
Female	
Transgender	
Don't Know/Refused/Other	
Missing Information	
<b>Total</b>	

**Table 21 – Gender Information**

**6. Age—Complete for All Activities**

	<b>Total</b>
Under 18	
18-24	
25 and over	
Don't Know/Refused/Other	
Missing Information	
<b>Total</b>	

**Table 22 – Age Information**

**7. Special Populations Served—Complete for All Activities**

**Number of Persons in Households**

<b>Subpopulation</b>	<b>Total</b>	<b>Total Persons Served – Prevention</b>	<b>Total Persons Served – RRH</b>	<b>Total Persons Served in Emergency Shelters</b>
Veterans				
Victims of Domestic Violence				
Elderly				
HIV/AIDS				
Chronically Homeless				
<b>Persons with Disabilities:</b>				
Severely Mentally Ill				
Chronic Substance Abuse				
Other Disability				
Total (unduplicated if possible)				

**Table 23 – Special Population Served**

## CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

### 10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	0
Total Number of bed-nights provided	0
Capacity Utilization	0.00%

Table 24 – Shelter Capacity

### 11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

County staff has developed a collaborative of ESG recipient jurisdictions in geographic CoC area. County staff with all other ESG jurisdictions in the County, meet on an ongoing basis to discuss policies and procedures for Homeless Management Information System (HMIS) and best practices to allocate ESG funds for the program year. In order to inform funding decisions, ESG recipients participate in CoC meetings, committees, and have representation on the CoC Board. Additionally, County staff, along with other ESG recipients' jurisdictions, continue to use a set of mutually agreed upon forms: intake forms, client participation agreements, checklists for monitoring and evaluating project and agency performance, and reimbursement forms for purposes of consistency and streamlining the process for all applicable parties. The policies, procedures and forms are regularly reviewed by staff and updated as needed. Staff also consult with the CoC and attends their meetings to discuss issues/concerns, development of area-wide intake assessment, written standards and best practices for meeting the needs of the homeless population.

## CR-75 – Expenditures

### 11. Expenditures

#### 11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2017	2018	2019
Expenditures for Rental Assistance	0	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
<b>Subtotal Homelessness Prevention</b>	<b>0</b>	<b>0</b>	<b>0</b>

Table 25 – ESG Expenditures for Homelessness Prevention

#### 11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2017	2018	2019
Expenditures for Rental Assistance	57,864	47,833	64,622
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
<b>Subtotal Rapid Re-Housing</b>	<b>57,864</b>	<b>47,833</b>	<b>64,622</b>

Table 26 – ESG Expenditures for Rapid Re-Housing

#### 11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2017	2018	2019
Essential Services	0	0	0
Operations	124,937	124,937	129,948
Renovation	0	0	0
Major Rehab	0	0	0
Conversion	0	0	0
<b>Subtotal</b>	<b>124,937</b>	<b>124,937</b>	<b>129,948</b>

Table 27 – ESG Expenditures for Emergency Shelter

### 11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2017	2018	2019
Street Outreach	0	0	0
HMIS	9,693	9,693	9,693
Administration	16,156	16,156	16,561

Table 28 - Other Grant Expenditures

### 11e. Total ESG Grant Funds

Total ESG Funds Expended	2017	2018	2019
	192,494	182,463	204,263

Table 29 - Total ESG Funds Expended

### 11f. Match Source

	2017	2018	2019
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	134,630	99,252	
Local Government	73,137	100,000	900,000
Private Funds	0	0	0
Other	0	0	0
Fees	0	0	0
Program Income	0	0	0
<b>Total Match Amount</b>	<b>207,767</b>	<b>199,767</b>	<b>900,000</b>

Table 30 - Other Funds Expended on Eligible ESG Activities

### 11g. Total

Total Amount of Funds Expended on ESG Activities	2017	2018	2019
	400,261	382,230	1,104,263

Table 31 - Total Amount of Funds Expended on ESG Activities



**Q04a: Project Identifiers in HMIS**

Organization Name	Organization ID	Project Name	Project ID	HMIS Project Type	Method for Tracking ES	Affiliated with a residential project	Project IDs of affiliations	CoC Number	Geocode	Victim Service Provider	HMIS Software Name	Report Start Date	Report End Date	CSV Exception?	Uploaded via emailed hyperlink?
Mercy House	12	Armory_Emergency_Shelter	55	1	3			CA-602	061416	0	Clarity HS	2019-07-01	2020-06-30	No	No

**Q05a: Report Validations Table**

Total Number of Persons Served	2061
Number of Adults (Age 18 or Over)	2019
Number of Children (Under Age 18)	42
Number of Persons with Unknown Age	0
Number of Leavers	1988
Number of Adult Leavers	1946
Number of Adult and Head of Household Leavers	1947
Number of Stayers	73
Number of Adult Stayers	73
Number of Veterans	133
Number of Chronically Homeless Persons	666
Number of Youth Under Age 25	123
Number of Parenting Youth Under Age 25 with Children	1
Number of Adult Heads of Household	2003
Number of Child and Unknown-Age Heads of Household	1
Heads of Households and Adult Stayers in the Project 365 Days or More	0

**Q06a: Data Quality: Personally Identifying Information (PII)**

Data Element	Client Doesn't Know/Refused	Information Missing	Data Issues Total	% of Error Rate	
Name	0	1	0	1	0.05 %
Social Security Number	170	3	113	286	13.88 %
Date of Birth	0	0	1	1	0.05 %
Race	42	1	0	43	2.09 %
Ethnicity	14	0	0	14	0.68 %
Gender	2	0	0	2	0.10 %
Overall Score			324		15.72 %

**Q06b: Data Quality: Universal Data Elements**

	Error Count	% of Error Rate
Veteran Status	4	0.20 %
Project Start Date	1	0.05 %
Relationship to Head of Household	0	0.00 %
Client Location	0	0.00 %
Disabling Condition	45	2.18 %

**Q06c: Data Quality: Income and Housing Data Quality**

	Error Count	% of Error Rate
Destination	1987	99.95 %
Income and Sources at Start	24	1.20 %
Income and Sources at Annual Assessment	0	--
Income and Sources at Exit	1946	99.95 %

**Q06d: Data Quality: Chronic Homelessness**

	Count of Total Records	Missing Time in Institution	Missing Time in Housing	Approximate Date Started DK/R/missing	Number of Times DK/R/missing	Number of Months DK/R/missing	% of Records Unable to Calculate
ES, SH, Street Outreach	2020	0	0	0	19	13	1.14 %
TH	0	0	0	0	0	0	--
PH (All)	0	0	0	0	0	0	--
Total	2020	0	0	0	0	0	1.14 %

**Q06e: Data Quality: Timeliness**

	Number of Project Start Records	Number of Project Exit Records
0 days	4	0
1-3 Days	823	1
4-6 Days	470	0
7-10 Days	321	0
11+ Days	443	1987



**Q06f: Data Quality: Inactive Records: Street Outreach & Emergency Shelter**

	# of Records	# of Inactive Records	% of Inactive Records
Contact (Adults and Heads of Household in Street Outreach or ES - NBN)	41	1	2.44 %
Bed Night (All Clients in ES - NBN)	41	1	2.44 %

**Q07a: Number of Persons Served**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Adults	2019	1985	34	0	0
Children	42	0	42	0	0
Client Doesn't Know/ Client Refused	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Total	2061	1985	76	0	0
For PSH & RRH – the total persons served who moved into housing	0	0	0	0	0

**Q08a: Households Served**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Total Households	2004	1981	23	0	0
For PSH & RRH – the total households served who moved into housing	0	0	0	0	0

**Q08b: Point-in-Time Count of Households on the Last Wednesday**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
January	220	220	0	0	0
April	147	147	0	0	0
July	0	0	0	0	0
October	75	75	0	0	0

**Q09a: Number of Persons Contacted**

All Persons Contacted First contact – NOT staying on the Streets, ES, or SH First contact – WAS staying on Streets, ES, or SH First contact – Worker unable to determine

	All Persons Contacted	First contact – NOT staying on the Streets, ES, or SH	First contact – WAS staying on Streets, ES, or SH	First contact – Worker unable to determine
Once	2004	0	0	2004
2-5 Times	0	0	0	0
6-9 Times	0	0	0	0
10+ Times	0	0	0	0
Total Persons Contacted	2004	0	0	2004

**Q09b: Number of Persons Engaged**

All Persons Contacted First contact – NOT staying on the Streets, ES, or SH First contact – WAS staying on Streets, ES, or SH First contact – Worker unable to determine

	All Persons Contacted	First contact – NOT staying on the Streets, ES, or SH	First contact – WAS staying on Streets, ES, or SH	First contact – Worker unable to determine
Once	2004	0	0	2004
2-5 Contacts	0	0	0	0
6-9 Contacts	0	0	0	0
10+ Contacts	0	0	0	0
Total Persons Engaged	2004	0	0	2004
Rate of Engagement	1.00	0.00	0.00	1.00

**Q10a: Gender of Adults**

	Total	Without Children	With Children and Adults	Unknown Household Type
Male	1391	1381	10	0
Female	617	593	24	0
Trans Female (MTF or Male to Female)	6	6	0	0
Trans Male (FTM or Female to Male)	1	1	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	2	2	0	0
Client Doesn't Know/Client Refused	2	2	0	0
Data Not Collected	0	0	0	0
Subtotal	2019	1985	34	0

**Q10b: Gender of Children**

	Total	With Children and Adults	With Only Children	Unknown Household Type
Male	18	18	0	0
Female	24	24	0	0
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data Not Collected	0	0	0	0
Subtotal	42	42	0	0

**Q10c: Gender of Persons Missing Age Information**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Male	0	0	0	0	0
Female	0	0	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Subtotal	0	0	0	0	0

**Q10d: Gender by Age Ranges**

	Total	Under Age 18	Age 18-24	Age 25-61	Age 62 and over	Client Doesn't Know/ Client Refused	Data Not Collected
Male	1409	18	80	1140	171	0	0
Female	641	24	43	497	77	0	0
Trans Female (MTF or Male to Female)	6	0	1	5	0	0	0
Trans Male (FTM or Female to Male)	1	0	0	1	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	2	0	1	1	0	0	0
Client Doesn't Know/Client Refused	2	0	0	1	1	0	0
Data Not Collected	0	0	0	0	0	0	0
Subtotal	2061	42	125	1645	249	0	0

**Q11: Age**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Under 5	9	0	9	0	0
5 - 12	27	0	27	0	0
13 - 17	6	0	6	0	0
18 - 24	125	123	2	0	0
25 - 34	399	393	6	0	0
35 - 44	421	409	12	0	0
45 - 54	475	466	9	0	0
55 - 61	350	348	2	0	0
62+	249	246	3	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Total	2061	1985	76	0	0

**Q12a: Race**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
White	1470	1431	39	0	0
Black or African American	263	244	19	0	0
Asian	63	61	2	0	0
American Indian or Alaska Native	127	124	3	0	0
Native Hawaiian or Other Pacific Islander	22	22	0	0	0
Multiple Races	73	63	10	0	0
Client Doesn't Know/Client Refused	42	39	3	0	0
Data Not Collected	1	1	0	0	0
Total	2061	1985	76	0	0

**Q12b: Ethnicity**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Non-Hispanic/Non-Latino	1316	1281	35	0	0
Hispanic/Latino	731	691	40	0	0
Client Doesn't Know/Client Refused	14	13	1	0	0
Data Not Collected	0	0	0	0	0
Total	2061	1985	76	0	0

**Q13a1: Physical and Mental Health Conditions at Start**

	Total Persons	Without Children	Adults in HH with Children & Adults	Children in HH with Children & Adults	With Children and Adults ☺	With Only Children	Unknown Household Type
Mental Health Problem	664	662	2	0	--	0	0
Alcohol Abuse	136	136	0	0	--	0	0
Drug Abuse	173	173	0	0	--	0	0
Both Alcohol and Drug Abuse	158	157	1	0	--	0	0
Chronic Health Condition	530	524	5	1	--	0	0
HIV/AIDS	38	37	1	0	--	0	0
Developmental Disability	275	275	0	0	--	0	0
Physical Disability	562	557	5	0	--	0	0

☐ The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

**Q13b1: Physical and Mental Health Conditions at Exit**

	Total Persons	Without Children	Adults in HH with Children & Adults	Children in HH with Children & Adults	With Children and Adults ☺	With Only Children	Unknown Household Type
Mental Health Problem	1	1	0	0	--	0	0
Alcohol Abuse	--	--	--	--	--	--	--
Drug Abuse	--	--	--	--	--	--	--
Both Alcohol and Drug Abuse	--	--	--	--	--	--	--
Chronic Health Condition	--	--	--	--	--	--	--
HIV/AIDS	--	--	--	--	--	--	--
Developmental Disability	--	--	--	--	--	--	--
Physical Disability	1	1	0	0	--	0	0

☐ The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

**Q13c1: Physical and Mental Health Conditions for Stayers**

	Total Persons	Without Children	Adults in HH with Children & Adults	Children in HH with Children & Adults	With Children and Adults ☒	With Only Children	Unknown Household Type
Mental Health Problem	14	14	0	0	--	0	0
Alcohol Abuse	4	4	0	0	--	0	0
Drug Abuse	4	4	0	0	--	0	0
Both Alcohol and Drug Abuse	5	5	0	0	--	0	0
Chronic Health Condition	10	10	0	0	--	0	0
HIV/AIDS	2	2	0	0	--	0	0
Developmental Disability	5	5	0	0	--	0	0
Physical Disability	13	13	0	0	--	0	0

☐ The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

**Q14a: Domestic Violence History**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	403	393	10	0	0
No	1607	1582	25	0	0
Client Doesn't Know/Client Refused	10	10	0	0	0
Data Not Collected	0	0	0	0	0
Total	2020	1985	35	0	0

**Q14b: Persons Fleeing Domestic Violence**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	118	114	4	0	0
No	282	277	5	0	0
Client Doesn't Know/Client Refused	3	2	1	0	0
Data Not Collected	0	0	0	0	0
Total	403	393	10	0	0

**Q15: Living Situation**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
<b>Homeless Situations</b>	0	0	0	0	0
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	8	7	1	0	0
Transitional housing for homeless persons (including homeless youth)	0	0	0	0	0
Place not meant for habitation	2000	1967	33	0	0
Safe Haven	0	0	0	0	0
Host Home (non-crisis)	0	0	0	0	0
Interim Housing ☐	0	0	0	0	0
<b>Subtotal</b>	2008	1974	34	0	0
<b>Institutional Settings</b>	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	6	5	1	0	0
Substance abuse treatment facility or detox center	1	1	0	0	0
Hospital or other residential non-psychiatric medical facility	2	2	0	0	0
Jail, prison or juvenile detention facility	1	1	0	0	0
Foster care home or foster care group home	0	0	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Residential project or halfway house with no homeless criteria	0	0	0	0	0
<b>Subtotal</b>	10	9	1	0	0
<b>Other Locations</b>	0	0	0	0	0
Permanent housing (other than RRH) for formerly homeless persons	0	0	0	0	0
Owned by client, no ongoing housing subsidy	0	0	0	0	0
Owned by client, with ongoing housing subsidy	0	0	0	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
Rental by client in a public housing unit	0	0	0	0	0
Rental by client, no ongoing housing subsidy	0	0	0	0	0
Rental by client, with VASH subsidy	0	0	0	0	0
Rental by client with GPD TIP subsidy	0	0	0	0	0
Rental by client, with other housing subsidy	0	0	0	0	0
Hotel or motel paid for without emergency shelter voucher	1	1	0	0	0
Staying or living in a friend's room, apartment or house	0	0	0	0	0
Staying or living in a family member's room, apartment or house	0	0	0	0	0
Client Doesn't Know/Client Refused	1	1	0	0	0
Data Not Collected	0	0	0	0	0
<b>Subtotal</b>	2	2	0	0	0
Total	2020	1985	35	0	0

☐ Interim housing is retired as of 10/1/2019.

**Q16: Cash Income - Ranges**

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
No income	1209	0	0
\$1 - \$150	23	0	0
\$151 - \$250	50	0	0
\$251 - \$500	151	0	0
\$501 - \$1000	352	0	1
\$1,001 - \$1,500	147	0	0
\$1,501 - \$2,000	39	0	0
\$2,001+	26	0	0
Client Doesn't Know/Client Refused	22	0	0
Data Not Collected	0	0	1945
Number of Adult Stayers Not Yet Required to Have an Annual Assessment	0	73	0
Number of Adult Stayers Without Required Annual Assessment	0	0	0
Total Adults	2019	73	1946

**Q17: Cash Income - Sources**

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
Earned Income	135	0	0
Unemployment Insurance	7	0	0
SSI	331	0	1
SSDI	142	0	0
VA Service-Connected Disability Compensation	10	0	0
VA Non-Service Connected Disability Pension	5	0	0
Private Disability Insurance	2	0	0
Worker's Compensation	3	0	0
TANF or Equivalent	6	0	0
General Assistance	151	0	0
Retirement (Social Security)	12	0	0
Pension from Former Job	8	0	0
Child Support	2	0	0
Alimony (Spousal Support)	5	0	0
Other Source	3	0	0
Adults with Income Information at Start and Annual Assessment/Exit	0	0	1

**Q19b: Disabling Conditions and Income for Adults at Exit**

	AO: Adult with Disabling Condition	AO: Adult without Disabling Conc	AO: Total Adults	AO: % with Disabling Condition by	AC: Adult with Disabling	AC: Adult without Disabling	AC: Total Adults	AC: % with Disabling Condition by	UK: Adult with Disabling	UK: Adult without Disabling	UK: Total Adults	UK: % with Disabling Condition by Source
Earned Income	0	0										--
Supplemental Security Income (SSI)	1	0										--
Social Security Disability Insurance (SSDI)	0	0										--
VA Service-Connected Disability Compensation	0	0										--
Private Disability Insurance	0	0										--
Worker's Compensation	0	0										--
Temporary Assistance for Needy Families (TANF)	0	0										--
Retirement Income from Social Security	0	0										--
Pension or retirement income from a former job	0	0										--
Child Support	0	0										--
Other source	0	0										--
No Sources	0	0										--
Unduplicated Total Adults	1	0										

**Q20a: Type of Non-Cash Benefit Sources**

	Benefit at Start	Benefit at Latest Annual Assessment for Stayers	Benefit at Exit for Leavers
Supplemental Nutritional Assistance Program	945	0	0
WIC	0	0	0
TANF Child Care Services	0	0	0
TANF Transportation Services	0	0	0
Other TANF-Funded Services	0	0	0
Other Source	0	0	0

**Q21: Health Insurance**

	At Start	At Annual Assessment for Stayers	At Exit for Leavers
Medicaid	2	0	0
Medicare	152	0	0
State Children's Health Insurance Program	24	0	0
VA Medical Services	22	0	0
Employer Provided Health Insurance	2	0	0
Health Insurance Through COBRA	0	0	0
Private Pay Health Insurance	14	0	0
State Health Insurance for Adults	1246	0	1
Indian Health Services Program	3	0	0
Other	0	0	0
No Health Insurance	587	0	0
Client Doesn't Know/Client Refused	16	0	0
Data Not Collected	0	0	1987
Number of Stayers Not Yet Required to Have an Annual Assessment	0	73	0
1 Source of Health Insurance	1451	0	1
More than 1 Source of Health Insurance	7	0	0

**Q22a2: Length of Participation – ESG Projects**

	Total	Leavers	Stayers
0 to 7 days	959	930	29
8 to 14 days	374	373	1
15 to 21 days	232	225	7
22 to 30 days	166	162	4
31 to 60 days	211	199	12
61 to 90 days	68	61	7
91 to 180 days	51	38	13
181 to 365 days	0	0	0
366 to 730 days (1-2 Yrs)	0	0	0
731 to 1,095 days (2-3 Yrs)	0	0	0
1,096 to 1,460 days (3-4 Yrs)	0	0	0
1,461 to 1,825 days (4-5 Yrs)	0	0	0
More than 1,825 days (> 5 Yrs)	0	0	0
Data Not Collected	0	0	0
Total	2061	1988	73

**Q22c: Length of Time between Project Start Date and Housing Move-in Date**

	Total Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	0	0	0	0
8 to 14 days	0	0	0	0
15 to 21 days	0	0	0	0
22 to 30 days	0	0	0	0
31 to 60 days	0	0	0	0
61 to 180 days	0	0	0	0
181 to 365 days	0	0	0	0
366 to 730 days (1-2 Yrs)	0	0	0	0
Total (persons moved into housing)	0	0	0	0
Average length of time to housing	--	--	--	--
Persons who were exited without move-in	0	0	0	0
Total persons	0	0	0	0

**Q22d: Length of Participation by Household Type**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	959	907	52	0	0
8 to 14 days	374	357	17	0	0
15 to 21 days	232	226	6	0	0
22 to 30 days	166	165	1	0	0
31 to 60 days	211	211	0	0	0
61 to 90 days	68	68	0	0	0
91 to 180 days	51	51	0	0	0
181 to 365 days	0	0	0	0	0
366 to 730 days (1-2 Yrs)	0	0	0	0	0
731 to 1,095 days (2-3 Yrs)	0	0	0	0	0
1,096 to 1,460 days (3-4 Yrs)	0	0	0	0	0
1,461 to 1,825 days (4-5 Yrs)	0	0	0	0	0
More than 1,825 days (> 5 Yrs)	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Total	2061	1985	76	0	0

**Q22e: Length of Time Prior to Housing - based on 3.917 Date Homelessness Started**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	237	226	11	0	0
8 to 14 days	65	62	3	0	0
15 to 21 days	42	42	0	0	0
22 to 30 days	53	49	4	0	0
31 to 60 days	99	93	6	0	0
61 to 180 days	195	182	13	0	0
181 to 365 days	229	212	17	0	0
366 to 730 days (1-2 Yrs)	308	306	2	0	0
731 days or more	812	799	13	0	0
Total (persons moved into housing)	2040	1971	69	0	0
Not yet moved into housing	0	0	0	0	0
Data not collected	21	14	7	0	0
Total persons	2061	1985	76	0	0

**Q23c: Exit Destination – All persons**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
<b>Permanent Destinations</b>	0	0	0	0	0
Moved from one HOPWA funded project to HOPWA PH	0	0	0	0	0
Owned by client, no ongoing housing subsidy	0	0	0	0	0
Owned by client, with ongoing housing subsidy	0	0	0	0	0
Rental by client, no ongoing housing subsidy	0	0	0	0	0
Rental by client, with VASH housing subsidy	0	0	0	0	0
Rental by client, with GPD TIP housing subsidy	0	0	0	0	0
Rental by client, with other ongoing housing subsidy	0	0	0	0	0
Permanent housing (other than RRH) for formerly homeless persons	0	0	0	0	0
Staying or living with family, permanent tenure	0	0	0	0	0
Staying or living with friends, permanent tenure	0	0	0	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
Rental by client in a public housing unit	0	0	0	0	0
<b>Subtotal</b>	0	0	0	0	0
<b>Temporary Destinations</b>	0	0	0	0	0
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	0	0	0	0	0
Moved from one HOPWA funded project to HOPWA TH	0	0	0	0	0
Transitional housing for homeless persons (including homeless youth)	0	0	0	0	0
Staying or living with family, temporary tenure (e.g. room, apartment or house)	0	0	0	0	0
Staying or living with friends, temporary tenure (e.g. room, apartment or house)	0	0	0	0	0
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)	1	1	0	0	0
Safe Haven	0	0	0	0	0
Hotel or motel paid for without emergency shelter voucher	0	0	0	0	0
Host Home (non-crisis)	0	0	0	0	0
<b>Subtotal</b>	1	1	0	0	0
<b>Institutional Settings</b>	0	0	0	0	0
Foster care home or group foster care home	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	0	0	0	0	0
Substance abuse treatment facility or detox center	0	0	0	0	0
Hospital or other residential non-psychiatric medical facility	0	0	0	0	0
Jail, prison, or juvenile detention facility	0	0	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
<b>Subtotal</b>	0	0	0	0	0
<b>Other Destinations</b>	0	0	0	0	0
Residential project or halfway house with no homeless criteria	0	0	0	0	0
Deceased	0	0	0	0	0
Other	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected (no exit interview completed)	1987	1911	76	0	0
<b>Subtotal</b>	1987	1911	76	0	0
<b>Total</b>	1988	1912	76	0	0
Total persons exiting to positive housing destinations	0	0	0	0	0
Total persons whose destinations excluded them from the calculation	0	0	0	0	0
Percentage	0.00 %	0.00 %	0.00 %	--	--

**Q24: Homelessness Prevention Housing Assessment at Exit**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Able to maintain the housing they had at project start--Without a subsidy	0	0	0	0	0
Able to maintain the housing they had at project start--With the subsidy they had at project start	0	0	0	0	0
Able to maintain the housing they had at project start--With an on-going subsidy acquired since project start	0	0	0	0	0
Able to maintain the housing they had at project start--Only with financial assistance other than a subsidy	0	0	0	0	0
Moved to new housing unit--With on-going subsidy	0	0	0	0	0
Moved to new housing unit--Without an on-going subsidy	0	0	0	0	0
Moved in with family/friends on a temporary basis	0	0	0	0	0
Moved in with family/friends on a permanent basis	0	0	0	0	0
Moved to a transitional or temporary housing facility or program	0	0	0	0	0
Client became homeless -- moving to a shelter or other place unfit for human habitation	0	0	0	0	0
Client went to jail/prison	0	0	0	0	0
Client died	0	0	0	0	0
Client doesn't know/Client refused	0	0	0	0	0
Data not collected (no exit interview completed)	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Q25a: Number of Veterans**

	Total	Without Children	With Children and Adults	Unknown Household Type
Chronically Homeless Veteran	49	49	0	0
Non-Chronically Homeless Veteran	84	84	0	0
Not a Veteran	1882	1848	34	0
Client Doesn't Know/Client Refused	4	4	0	0
Data Not Collected	0	0	0	0
<b>Total</b>	<b>2019</b>	<b>1985</b>	<b>34</b>	<b>0</b>

**Q26b: Number of Chronically Homeless Persons by Household**

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Chronically Homeless	666	654	12	0	0
Not Chronically Homeless	1386	1322	64	0	0
Client Doesn't Know/Client Refused	9	9	0	0	0
Data Not Collected	0	0	0	0	0
<b>Total</b>	<b>2061</b>	<b>1985</b>	<b>76</b>	<b>0</b>	<b>0</b>